



Australian Government

Commonwealth Superannuation Corporation

Update to ADF Super Product Disclosure Statement



17 November 2020



Australian
Defence Force
Superannuation

Contact us

If you would like us to send you a copy of this document or any additional information referred to, or if you have any questions about this document or ADF Super in general, call us on 1300 203 439 or contact us using the details located at the back of this publication.

About this update

This is a product disclosure statement update to the **ADF Super Product Disclosure Statement, Fourth Edition (PDS)** which was issued on 6 July 2020.

Under the section 'Making a complaint about your super', details for how to contact the Australian Financial Complaints Authority (AFCA) were not included. These changes replace the current text with contact details and information about AFCA into the ADF Super PDS.

This update was issued by CSC on 17 November 2020. If you have any questions about this update, please call us on 1300 203 439

1. Changes to the ADF Super PDS

Changes to 'Making a complaint about your super' are shown on page 8 of the **PDS**, and are indicated in **red** text below.

Making a complaint about your super

We are committed to handling any complaints from ADF Super customers promptly and fairly.

Complaints relating to ADF Super, (including complaints about the conduct of CSC or Mercer in connection with this product) can be made by contacting us using the relevant contact details below:

ADF Super

Via our online form [here](#)

Ph: 1300 203 439

Overseas: +61 2 4209 5401

Email: complaints@adfsuper.gov.au

Mail: ADF Super Complaints Officer

Locked Bag 9400

Wollongong DC NSW 2500

Australia

If your complaint about the products or their administration is not resolved to your satisfaction, or if you do not receive a response within 90 days, you may refer the matter to the Australian Financial Complaints Authority (**AFCA**) in one of the following ways:

Email: info@afca.org.au

Phone: 1800 931 678

Post: Australian Financial Complaints Authority

GPO Box 3

Melbourne VIC 3001

Time limits may apply to complaints to AFCA and so you should act promptly or otherwise consult the AFCA website to find out if or when the time limit relevant to your circumstances expires.



Email
members@adfsupergov.au



Phone
1300 203 439



Fax
1300 204 314



Post
ADF Super
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Web
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