



Social media terms of use

We use a number of social media channels to provide information and general advice about superannuation products and services. When you use, access or post to a CSC social media channel, you agree to comply with these social media terms of use (as modified by us from time to time) and the terms and conditions of the relevant social media, and you also agree to our collection, use and disclosure of your personal information in accordance with our privacy policy.

Our social media channels are welcoming, friendly, and useful to our members. We may remove any material or comment that we consider to be inappropriate, including any material or comment that:

- discloses or provides access to the personal information of any individual (including any of our other members or staff), or any confidential or sensitive information
- does not relate to our business, is political in nature, involves commercial solicitation or solicitation of donations, or includes link-baiting (i.e. embedding a link in your post to draw traffic to your own page or website)
- is abusive, harassing, threatening, defamatory or offensive (including any material or comment that is hateful, or discriminatory against race, ethnicity, religion, gender, nationality or political beliefs)
- is fraudulent, deceptive, misleading or otherwise unlawful (including any material or comment that violates any intellectual property right)
- is disruptive to the social media channel or platform, or that involves spam, phishing or malware.

We may also block users who breach these terms of use or the terms and conditions of the relevant social media platform.

Privacy

We're committed to protecting your privacy. We collect your personal information for the purposes of providing superannuation services to you, improve our products and to keep you informed. We will only share your personal information where necessary for providing superannuation services to you. This may include disclosing your personal information to our scheme administrator, service providers or government or regulatory bodies. Your personal information may be accessed overseas by our service providers. Please see our privacy policy for full details. Your personal information will not be otherwise used or disclosed unless required or permitted under law. A full copy of our privacy policy is available at www.csc.gov.au

Third party content

We are not responsible for any material or comment posted, or made accessible, by you or a third party on our social media channels and any such material or comment does not necessarily reflect the opinions or policies of CSC. From time to time we may like or share content created by you or a third party that we feel is of interest or benefit to our members. Although we may take steps to ensure this content is reliable, we do not assume any responsibility or liability for, and likes, shares and re-tweets do not mean we endorse, any content posted by you or a third party.

